

EMERGENCY CARE CHOICES

Deciding Where To Go: Unless it's a true emergency, you'll likely get quicker medical care at an urgent care center, retail health clinic or Primary Care Physician. Urgent Care and retail health clinics are conveniently located, licensed and accredited care settings and are staffed with doctors, nurses and physician's assistants. You'll get quality care, and you'll often pay much less than you would for emergency care. They're usually open evenings, weekends and holidays, and can cost about the same as a doctor visit. Check out MD Live! You can reach a doctor via video conference, telephone or cell. See costs for Devereux members at the bottom.

	Retail health clinic & MD LIVE	Primary Care Physician	Urgent care center	Emergency Room
Animal bites			✓	<ul style="list-style-type: none"> • Sudden or unexplained loss of consciousness • Signs of a heart attack, such as sudden/severe chest pain or pressure • Signs of a stroke, such as numbness of the face, arm or leg on one side of the body; difficulty talking; sudden loss of vision • Severe shortness of breath • High fever with stiff neck, mental confusion and/or difficulty breathing • Coughing up or vomiting blood • Cut or wound that won't stop bleeding • Possible broken bones • Poisoning • Stab wounds • Sudden, severe abdominal pain • Trauma to the head • Suicidal feelings • Partial or total amputation of a limb
Stitches			✓	
X-ray			✓	
Back pain		✓	✓	
Mild asthma	✓	✓	✓	
Minor headache	✓	✓	✓	
Sprain, strain	✓	✓	✓	
Nausea, vomiting, diarrhea	✓	✓	✓	
Rash, bumps, cuts, scrapes	✓	✓	✓	
Burning with urination	✓	✓	✓	
Cough, sore throat	✓	✓	✓	
Ear or sinus pain	✓	✓	✓	
Eye swelling, irritation, redness or pain	✓	✓	✓	
Minor allergic reaction	✓	✓	✓	
Minor fever, colds	✓	✓	✓	
Vaccinations	✓	✓	✓	

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Primary Care Physician* - \$20 copay; no deductible
 MD LIVE * - \$10 copay; no deductible; Skype, Telephone, Mobile App 24 hours per day/7 days per week/365 days per year. Go to MDLIVE.com/IBX, 888-632-2738; or download app
 Retail Health Clinic * - \$20 copay; no deductible (Minute Clinic, etc.)
 Urgent Care* - \$50 copay; no deductible
 Emergency Room* - \$275 copay; no deductible
 *High Deductible Health Plan (HDHP) 80% after deductible