

# Optum Specialty Pharmacy

Welcome Devereux Employees



# What is Optum Specialty Pharmacy?

Optum Specialty Pharmacy helps you manage specialty medications that treat chronic conditions.



## Conditions include:

- Cancer
- Crohn's disease and ulcerative colitis
- Hemophilia
- Hepatitis C
- Hereditary angioedema
- Human immunodeficiency virus (HIV)
- Multiple sclerosis (MS)
- Organ transplant
- Psoriasis and psoriatic arthritis
- Rheumatoid arthritis

# What is a specialty medication?

## A specialty medication:

May require ongoing clinical oversight

Has unique storage or shipping requirements

May not be available at retail pharmacies

May require special infusion or home nursing support



# What's different about Optum Specialty Pharmacy?

We do more than just fill prescriptions for specialty medication. We provide resources and 1-on-1 support to help you with your condition such as:



**Safe and timely delivery of your specialty medication – right to your door.**



**24/7 access to pharmacists and nurses for questions about your specialty medication.**



**A clinical care team to help you understand your condition and treatment.**

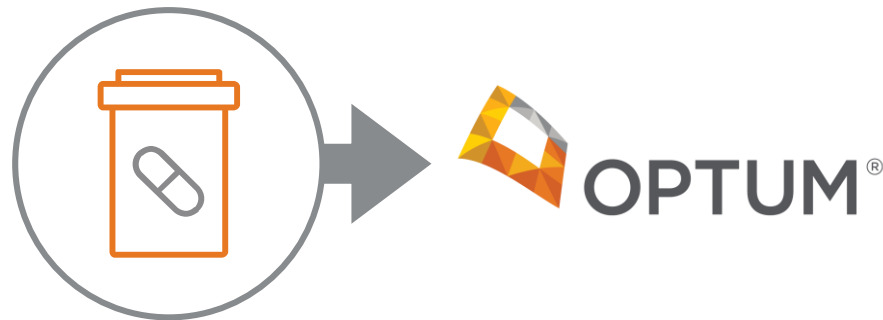
# You've moved to Optum Specialty Pharmacy — what's next?

First you'll want to transfer your specialty prescriptions from your previous pharmacy.

## How does this work?

Your previous pharmacy will transfer your prescription to us. Or you can call **1-855-427-4682** or visit **specialty.optumrx.com** to fill out a new patient form.

We'll take care of it from there and will reach out to talk about next steps.

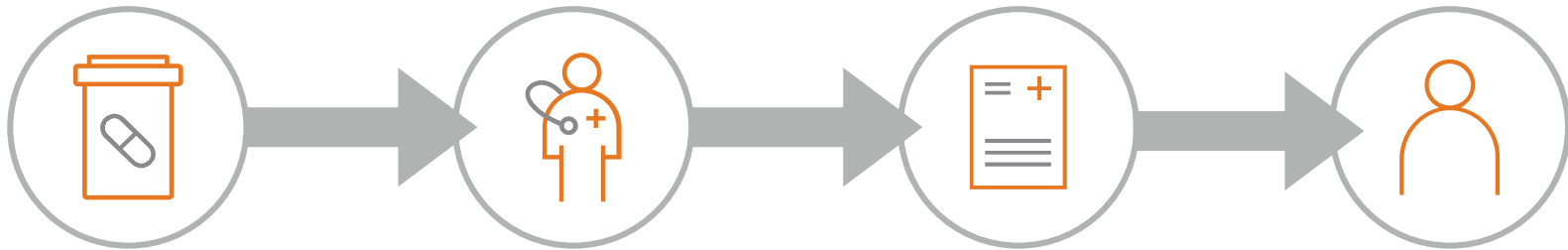


# Prior authorization

## What is a prior authorization?

Prior authorization (PA) is an approval you or your doctor gets before you can get coverage for certain medications.

## Here's how it works:



Optum Specialty Pharmacy learns you need a PA

We work with your doctor to get PA

We send in completed paperwork for approval

You get your medication

# Clinical management programs

## Our clinical management programs help you:

- Better understand your condition and treatment
- Learn more about side effects and how to manage them
- Manage symptoms

Clinical management programs are only available for select conditions



# Therapy solutions

## Our therapy solutions teams help you:

- Order or refill prescriptions
- Order supplies
- Get support for a side effect

Therapy solutions teams are only available for select conditions





# Optum Connections virtual visits

## Face-to-face video chat with a clinician who will:

- Help you unbox your medication shipment and understand the items inside
- Teach you how to inject your medication
- Recommend ways to help you manage side effects
- Answer questions about your care and treatment



# Optum Connections video series

## Our educational video series offer:

- Information on various conditions and treatments
- Tips for medication adherence and managing side effects
- Lifestyle guidance
- Introductions to Optum Specialty Pharmacy care team members
- Expert advice from doctors and clinicians
- Testimonials from other patients with the same condition



## Videos are currently available for:

- Cancer
- Hepatitis C
- Inflammatory conditions
- Multiple sclerosis
- Transplants
- Cystic Fibrosis

# Digital tools

Visit [specialty.optumrx.com](https://specialty.optumrx.com) or download the mobile app to:



# Thank you

[specialty.optumrx.com](https://specialty.optumrx.com)

1-855-427-4682

